

Dear Valued Customers

## Apology and Notice Regarding Insufficient Passage Width of Lifeboats

Thank you very much for your continued support of our lifeboats.

We regret to inform you that an issue regarding insufficient passage width has been identified in certain lifeboats manufactured by our company. We sincerely apologize for any inconvenience and concern this may cause.

- Affected Products

Product name : Free-Fall Lifeboat

Model : FF-65 (Capacity: 25 persons)

Manufacturing period : From October 2010

- Description of the Issue

In some products, it has been confirmed that the passage width inside the lifeboat does not meet the required standard (480 mm). This issue was pointed out by the Chinese PSC.

Please refer to Attachment 1, "Locations with Insufficient Passage Width."

- Corrective Measures

By installing adjustment brackets on the seat mounting bolts on both sides of the passage and adjusting the seat position and angle, the required passage width will be secured.

Please refer to Attachment 2, "Items for seat adjustment."

This repair method has been approved by ClassNK (Nippon Kaiji Kyokai).

Seat adjuster set will be shipped. Kindly fill in Attachment 3, "Confirmation form for sending countermeasure parts" and return it to us.

- Request to Customers

We fully understand that our company should promptly carry out the repair work. However, as a large number of affected lifeboats are distributed worldwide, we regret that it will take considerable time to address all vessels. In the meantime, we are concerned that PSC inspections may take place, potentially causing significant inconvenience to shipowners. Therefore, in preparation for such circumstances, we will provide the seat adjuster set together with instruction, and kindly ask for your consideration in allowing ship crews to carry out the seat adjustment work if necessary.

Verification of the completed work will be conducted by our certified lifeboat service personnel in conjunction with the annual inspection. Please refer to Attachment 4, "Instruction."

We sincerely apologize again for the inconvenience caused and respectfully ask for your kind understanding and cooperation.

21 January 2026

Nishi-F Co.,Ltd

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